Managing Adobe Creative Cloud app versions

Make sure you use the right version of software for your class.

Avoid file compatibility issues when you use lab computers to work on your assignments. Make sure you maintain the right version of Creative Cloud apps on your computer.

What version should I use?

If you want to be able to edit the work you create in Creative Cloud apps both in the lab and on your own machine, it’s important to use the same version of the software.

How to check the application version

Use the process below to check the version in the lab or on your own computer. The example below is for Adobe Photoshop CC, but all Adobe applications work the same way.

1. Launch Photoshop (e.g.).
3. The pop-up window will show the current version number near the upper left corner, below the product name.
Install older versions of Creative Cloud apps

Your school’s lab may have an older version of apps than you do. Here’s how to install a compatible version.

1. Click the Creative Cloud icon, located in the Apple menu bar (Mac OS) or taskbar (Windows) to open the Adobe Creative Cloud desktop app.

2. Click the Apps tab if it is not already open.

3. Click the drop-down menu next to the application you wish to install.

4. Choose Other Versions from the menu.

5. Click Install next to the application version that you need.

Important!

By default, when you install a new version of an application using the Creative Cloud app, previous versions of that application are uninstalled, leaving only the most recent version.

To retain previous versions, deselect Remove Old Versions in the Advanced Options section of the updater interface.