

IT User Experience Governance Committee

Meeting Agenda

Date:	Monday, April 17, 2017	
Time:	3:00 – 4:00	
Place:	Webex:	Meeting room: Trafalgar B364

PURPOSE

Members of the IT User Experience Governance Committee commit their time to:

- Researching solutions
- Collaborating with vendors to achieve greatest value for public money
- Recommending options
- Prioritizing constraints against available budget and the urgency
- Promoting available technology and its functionality
- Highlighting ideas for continual service improvements
- Developing technology roadmap
- Recommending options for new services
- Establishing outreach programs and events

AGENDA

1. Review action items – 5 min
2. UX360 – a year at a glance (Julia Kraveca) – 10 min
3. Update: Flip up labs – 15 min
4. Update: Slow logins – 10 min
5. Update: Office 365 – 5 min
6. Update: Windows 10 (Kathy McAndrew) – 15 min

REVIEW ACTION ITEMS

No	Item	Responsible person	Due Date
1	Classroom KPIs	Howard Simkins	Summer 2017
2	Message to remove USB devices	James Duncan/Ian Colquhoun	Summer 2017

PARKING LOT

Items that were not on the agenda and should be discussed in the future meetings:

Next Meeting: May 15, 2017, 3-4 pm

Location: B364