

Link to install the Cherwell desktop client: <https://cherwell.sheridancollege.ca/cherwellautodeploy>

Download the AutoDeployDownloader and run to launch install and accept defaults.

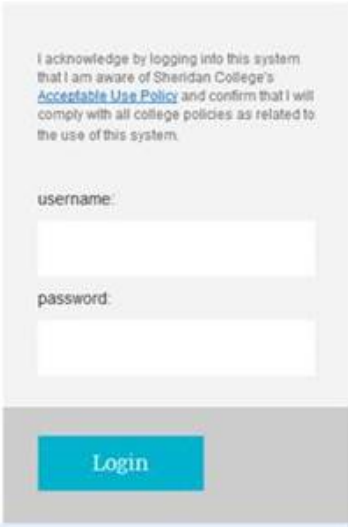
Alternate copy install from: \\adminshare\itprojects\itsm\cherwell_client.zip

Launch Client

Blue **Cherwell** Desktop icon or **Alternate**: Start > In Search box Type Cherwell Service Management

Login enter username: Sheridan username password: Sheridan password

Single Sign-On (SSO): <http://cherwell-dev.sheridanc.on.ca>



NOTE: Any issues with install or login, please contact the Service Desk.

Once Logged in go to **Tools > Options**

Click **E-mail** on the left select **Prod Client** click **Make default account** then click **OK**

